

AdCom Field Visit West Bank Field

The overall objective of the tour is for the Adcom members to gain an understanding of the diverse and complex needs of Palestine refugees residing in East Jerusalem, and the response and challenges UNRWA faces in the delivery of its services in these communities. Three different refugee communities residing in the East Jerusalem area will be visited and covered:

- 1 Urban refugees residing in East Jerusalem (Old City and Sheikh Jarrah);
- 2 Refugees residing in refugee camps (Qalandya and Shufat); and
- 3 Refugees residing in Area B and C villages around East Jerusalem (Beit Surik)

Wednesday, 21 November 2018

07:30 Arrival to WBFO

07:40 Departure from WBFO to UNRWA Health Center, Old City

08:10 – 08:25 Re-opening of UNRWA Jerusalem Health Center

Location: Jerusalem Health Center in the Old City (LON: 36R 711490 LAT: 3518495)

UNRWA Commissioner General will cut the ribbon to reopen the UNRWA Jerusalem Health Center, which has undergone renovations.

08:25 – 08:50 Briefing on the situational context and recent events affecting UNRWAs Operations in East Jerusalem

Location: Jerusalem Health Center in the Old City (LON: 36R 711490 LAT: 3518495)

Lead: Kelly McBride, Acting Director of West Bank Operations

A/Director of UNRWA Operations in West Bank will give a detailed account of UNRWAs overall operations in East Jerusalem and account for some of the historical issues of operating in East Jerusalem. She will also explain some of the more recent statements and actions related to UNRWAs presence in East Jerusalem, as well as what is at stake for UNRWA and the refugee community

08:50 – 09:20 Tour of Health Center

Location: Jerusalem Health Center in the Old City (LON: 36R 711490 LAT: 3518495)

Lead: Tha'er Jalloud, Chief Area Officer

Chief Area Officer for Jerusalem will introduce and UNRWA doctors will give a tour of the health center, explaining the health services provided to Palestine Refugees in the facility, especially in relation to refugees access to health services. This tour will also allow the AdCom to get a better understanding of the location of the health center in Jerusalem Old City

Group 1: Australia, Belgium, Brazil, Canada, Denmark, European Union, Finland, United Kingdom

Group 2: France, Germany, Ireland, Italy, Norway, Palestine, Sweden, Switzerland, Turkey, United States

09:20 – 09:50

Transport to Shiekh Jarrah

09:50 – 10.30

Briefing in Shiekh Jarrah where Palestinians are facing; risk of forcible transfer, eviction and settler intimidation

Location: House in Sheikh Jarrah

<https://goo.gl/maps/Kr1eDkPgUJo>

Lead: Allegra Pacheco Senior Team Leader, Protection Department

Exposure to violence amongst all Palestine refugee communities in East Jerusalem, including through numerous incursions, military operations, and also incidents of settler violence and intimidation are of great concern, and there is a high risk of home evictions, administrative demolitions and risk of forcible transfer for these persons.

In 2018, 65% of all demolitions affecting refugees took place in East Jerusalem. This is a significant increase from previous years. From January to September only, UNRWA has supported 26 East Jerusalem families subject to demolitions with cash assistance and personal belongings assistance, in addition to the emergency short term case management.

This session will provide an overview of the Israeli settlement plans in East Jerusalem and present the displacement and humanitarian impact of the eviction of Sheikh Jarrah refugees and UNRWASs response.

10:30 – 10:50

Transport to Pisgat Zeev (incl drive through round about in front of Shufat Check Point)

10:50 – 11.40

Briefing on Shufat Camp and its challenges

Location: bus station parking lot in Pisgat Zeev

<https://goo.gl/maps/f7sGkbZvm5T2>

Lead: Oliver Bridge Team Leader, Protection Department and Tha'er Jalloud, Chief Area Officer

From a high vantage point, this session will introduce the unique case of Shu'fat Refugee Camp, which because of its position within Jerusalem Municipality but outside the separation wall, has many unique and severe challenges. On the operational side UNRWA has been subject to vandalism and theft, with no authority to report to, and staff are only granted limited access due to issues of security. On the protection side, concerns in Shu'fat Camp particularly are around the use of force by the Israeli Security Forces during operations in these locations – including concerns about excessive use of force.

The briefing will give the AdCom a comprehensive understanding of the historical status of Shu'fat Camp and why Shu'fat is different than all other

camps in the West Bank. The briefing will also explain some of the main issues faced by UNRWA and refugees in the camp.

11:40 – 12.15 **Transport to Qalandya** (through Qalandya Check Point)

12:15 – 13.15 **Meeting with representative of Shufat Refugee Community**
Location: Qalandya Girls School (Lon: 36R 710620 Lat: 3527815)
Lead: Tha'er Jalloud, Chief Area Officer
Translation: Hanadi Abu-Taqa, Chief Area Officer

This session will leave the floor to members of the Shu'fat Camp and Qalandya Camp communities to elaborate on the human side of the issues explained in the previous session.

13:15 – 13:45 **Lunch**
Location: Qalandya Girls School
(if weather allows we will eat outside, if not, we will eat in two classroom next door to library)
Lead: Qalandya Womens Committee

13:45 – 14:15 **Meeting with representatives from Qalandya Communittee**
Location: Qalandya Girls School (Lon: 36R 710620 Lat: 3527815)
Lead: Tha'er Jalloud, Chief Area Officer
Translation: Hanadi Abu-Taqa, Chief Area Officer

Refugees both with West Bank and Jerusalem IDs residing in and around the camp. The camp is part of the Palestinian Jerusalem governorate but most of it is considered by Israel as part of the West Bank and outside of Jerusalem. It is next to one of the largest Wall crossings and a scene of routine clashes.

Chief Area Officer Mr. Tha'er Jalloud will introduce Qalandya Camp and its operational environment before leaving the floor to the community representatives.

14:15 – 15.15 **Transport to Beit Sourik**

On-bus-briefing on access and protecting in Frontier Villages
Location: on bus en route to Beit Sourik (through Qalandya, Kuftr Aqab, Al Jeeb, Beit Sourik)
Lead: Allegra Pacheco, Senior Team Leader, Protection Department

Beit Sourik is one of the 'frontier villages' close to the 1949 Armistice Line (Green Line) and the West Bank Barrier. Such villages suffer from a significant shortage of infrastructure and services.

Driving to Beit Sourik, the AdCom will get a sense of the extremely limited access that the community members have, after the barrier wall was built in 2004. The proximity to settlements also has a significant impact on protection and access in day to day life in the villages.

15:15 – 16:15

Meeting with community in Beit Sourik

Location: UNRWA Girls School in Beit Sourik (Lon: 36R 710620 Lat: 3527815)

Lead: Tha'er Jalloud, Chief, Chief Area Officer

Translation: Hanadi Abu-Taqa, Chief Area Officer

This session will leave the floor to members of the Beit Sourik community to elaborate on the human side of the issues explained in the previous session.

16:15

On-bus-wrap up

Location: on bus en route to Jerusalem

Lead: Kelly McBride, Acting Director of West Bank Operations

16:30

Change bus

Location: Al Jib Village (by the roundabout)

16:30

Transport to Jerusalem

(Through Al Jib Check Point)