

**PROGRAMME FOR  
UNRWA ADVISORY COMMITTEE  
VISIT TO  
JORDAN FIELD OFFICE  
16-17 NOVEMBER 2016**

**Wednesday, 16 November 2016:**

**Education, Youth and Employment**

- 8:30-8:45**                    **Transfer from Hotel Le Meridien to Qusuor Preparatory Boys and Girls School, Amman**
- 8:45-9:30**                    **Qusuor Preparatory Girls and Boys School, a rented school in North Amman Area**  
**: Mr. Roger Davies, Director of UNRWA Operations**  
**: Mr. Musallam Ghawanmeh, OiC Field Chief Education Programme**  
**: Mr. Waleed Al-Hijawi, Chief Area Officer, North Amman**  
 A briefing by Mr. Roger Davies about rented premises in Jordan, followed by a tour around the school, led by Mr. Musallam Ghawanmeh and Mr. Waleed Al-Hijawi. Rented school premises are one of UNRWA Educational programme's main challenges in Jordan. The rented buildings were to be a temporary solution to the lack of available school premises but currently, UNRWA Jordan operates 59 administrative schools in rented premises. The majority of the school buildings are not purpose built school buildings, but apartment buildings that fall well below UNRWA's standards in terms of safety and availability of an appropriate and conducive learning environment. Replacing the rented school buildings can guarantee safe learning environment for all UNRWA's students as well as reduce operation cost with increased efficiency in human resources and decreased rental cost.
- 9:30-10:00**                    **Transfer to Taj School, South Amman**
- 10:00-10:30**                    **Taj Preparatory Girls and Boys School**  
**: Mr. Roger Davies, Director of UNRWA Operations**  
**: Mr. Musallam Ghawanmeh, OiC Field Chief Education Programme**  
**: Ms. Hanan Al-Kanash, Deputy Chief Field Education Programme**  
**: Mr. Ahmad Dabash, Field Chief of Infrastructure and Camp Improvement Programme**  
**: Mr. Moayed Ahmad, Chief Area Officer South Amman**  
 An introduction about Taj School by Mr. Roger Davies and a tour around the school led by Mr. Musallam Ghawanmeh and Ms. Hanan Al-Kanash, followed by a briefing about the construction process and the environmental sustainability of the building by Mr. Ahmad Dabash. The construction of the Taj school in South Amman was completed in fall 2016. The school replaced five administrative schools operating in South Amman and over 1200 students have now access to safe learning environment. The project was fully funded by BPRM.
- 10:30-11:00**                    **Education reform – At Taj School**  
**: Mr. Musallam Ghawanmeh, OiC Field Chief Education Programme**  
**: Ms. Hanan Al-Kanash, Deputy Chief Field Education Programme**  
 Mr. Musallam Ghawanmeh and Ms. Hanan Al-Kanash present the continuation of the Education Reform in Jordan. The Education Reform emphasizes 'student-centered' teaching approach, focusing on the development of creative, logical and critical thinking among students. A part of the reform is Human Rights, Conflict Resolution and Tolerance (HRCRT), which is based on UNRWA's mandate, to promote quality education for Palestine refugees. The Reform Strategy provides quality education for the Palestine refugee community in line

with the highest international standards and best practices around the world. Recently, contributing to the Education Reform, the Education Management Information System, (EMIS) was fully functional in Jordan, now providing all UNRWA schools in Jordan with a thorough recording system to enable a more accurate follow up of students.

**11:00-11:45**

**School Parliament from South Amman - At Taj School**

**: Ms. Hanan Al-Kanash, Deputy Chief Field Education Programme**

**: Ms. Anwar Abu Sakieneh, Public Information Officer**

Representatives from school parliaments from the South Amman area will share their thoughts and visions of everyday operations within their school environment. The school parliaments allow students to develop their leadership skills, as they engage in everyday issues. Participation in the school parliaments encourages the students to improve their character through communication, performance, conflict resolution, emotional and social engagement. The school parliaments establish genuine opportunities for students to participate in decision-making within their schools and communities.

**11:45-12:15**

**Transfer to Wadi Seer Training Center**

**12:15-12:45**

**Light lunch at Wadi Seer Training Center**

A lunch prepared by culinary students at Wadi Seer Training Center

**12:45-13:00**

**Wadi Seer Training Center**

**: Ms. Oroba Labadi, Field Chief of Technical and Vocational Education and Training**

A presentation by Ms. Oroba Labadi about the Technical and Vocational Education and Training (TVET) programme in Jordan which provides services to approximately 2,500 Palestine refugee youth in two centers, Amman Training Center and Wadi Seer Training Center. The TVET programme is one of UNRWAs main efforts in addressing unemployment among Palestine refugee youth. TVET maintains strong links with the local employment market, focusing on subjects relevant to market demand. UNRWA aims to increase TVET graduates by generating more diversity and flexibility in the courses offered and aligns them with local market demand.

**13:00-13:45**

**Workshops at Wadi Seer Training Center**

**: Ms. Oroba Labadi, Field Chief of TVET**

**: Mr. Khalid Abu Al-Haija, Principal of WSTC**

Ms. Oroba Labadi and Mr. Khalid Abu Al-Haija lead a tour around the Wadi Seer Training Center premises. Workshops are visited where employers brief about their partnership with the TVET programme and students brief about their education; future, hope and potential employment.

**13:45-14:00**

**Microfinance Programme in Jordan**

**: Mr. Victor Siriany, Chief Microfinance Programme**

Mr. Victor Siriany provides an update about the UNRWA Jordan Microfinance Programme as it continues to expand its services. A new branch in Husn camp is to open in early 2017, reaching further towards areas with high population density of Palestine refugees. UNRWA Microfinance Programme endeavors to improve the quality of life of small business owners, micro entrepreneurs and poor households through the provision of credit and other financial services that sustain jobs, decrease unemployment, reduce poverty, and economically empower women and youth.

**14:00-15:00**

**Microfinance – Small businesses visited in Wadi Seer/Bayader**

Two successful businesses are visited in Wadi Seer/Bayader.

Note: The time includes transfer to the business locations.

**15:00-15:30**

**Transfer back to Hotel Le Meridien**

## Thursday 17th of November 2016:

### Health, Solid Waste Management and the Vulnerable

- 8:30-9:15**                    **Transfer from Hotel Le Meridien to Baqa'a School**
- 9:15-9:30**                    **Welcome to Baqa'a Camp**  
: **Mr. Waleed Al-Hijawi, Chief Area Officer, North Amman**  
Mr. Waleed Al-Hijawi introduces Baqa'a Camp which was set up in 1968 and is the largest Palestine refugee camp in Jordan with over 119,000 Palestine refugees registered in the camp.
- 9:30-10:00**                    **Health Reform – At Baqa'a School**  
: **Dr. Basam Khnouf, D/Chief Field Health Programme**  
Dr. Basam Khnouf presents the implementation of the Health Reform in Jordan. UNRWA Jordan continues to offer comprehensive out-patient primary health care services to sustain and promote the health of Palestine refugees, in 25 health centers and 4 mobile dental clinics. UNRWA launched its health reform package based on the Family Health Team (FHT) approach at all of its 25 health centers in Jordan. Furthermore, the electronic patient record system e-health has been introduced and replaced the current patient record system in 14 health centers in Jordan. The patients' waiting time has reduced significantly and preliminary results of this roll-out show general satisfaction with both FHT and e-health among patients and medical staff. Leave and walk through the camp to the health centre
- 10:00-10:45**                    **Baqa'a Health Center - Visit**  
: **Dr. Basam Khnouf, D/Chief Field Health Programme**  
: **Mr. Ahmad Dabash, Chief Field Infrastructure and Camp Improvement Programme**  
Dr. Basam Khnouf and Mr. Ahmad Dabash lead a visit to Baqa'a Health Center and the construction site of the reconstruction and extension of the health center, funded by BPRM. The project is to be completed in January 2017. Walk back through the camp to the school.
- 10:45-11:15**                    **Solid Waste Management (SWM) – At Baqa'a School**  
: **Ms. Dorothee Klaus, Deputy Director of Operations (Programmes)**  
: **Mr. Ahmad Dabash, Chief Field Infrastructure and Camp Improvement Programme**  
Ms. Dorothee Klaus presents the Solid Waste Management programme in Jordan Field, one of the Field's most challenging programmes. The SWM is managed across different stakeholders; camp committees, UNRWA, refugees themselves and with highly important cooperation of the Department of Palestinian Affairs and the municipalities in the areas. UNRWA provides Solid Waste Management services to all ten camps in Jordan. Currently, there is ongoing external assessment by GIZ of the SWM in the camps, providing UNRWA with a thorough report and strategy for SWM.
- 11:15-12:45**                    **Food-to-Cash and the vulnerable - At Baqa'a School**  
: **Ms. Dorothee Klaus, Deputy Director of Operations (Programmes)**  
: **Ms. Maha Rantisi, Chief Relief and Social Services Programme**  
: **Mr. Andrew Knight, Senior Emergency Coordinator**  
Ms. Dorothee Klaus presents the transfer from Food-to-Cash programme which commenced in spring 2016. The programme distributes money on 'e-cards' to be withdrawn as cash and used as food vouchers to families registered under the Social Safety Net Programme (SSNP) rather than food assistance. The SSNP targets the most vulnerable Palestine refugee families, with priority given to those identified as abject poor (living below the food poverty line). The new modality replaces food and cash assistance distributed to beneficiaries and gives the refugees the freedom to choose their food according to their individual needs. Since the commencement of the e-card distribution on 26th April 2016, cards have been given to families benefiting from the SSNP in Jordan.

**12:45-13:15**

**Light lunch – At Baqa’a School**

Lunch provided by businesses operating with support from the UNRWA Microfinance Programme.

**13:15-14:15**

**SSN family visited in Baqa’a Camp**

**: Ms. Maha Rantisi, Chief Relief and Social Services Programme**

Ms. Maha Rantisi leads a visit to two different shelters where families live in the camp and are enrolled in the SSN programme. The families will share, among other things, their experience of the transfer from food-to-cash assistance.

Note: Time includes transfer to and from the shelter.

**14:15-15.00**

**Transfer back to Hotel Le Meridien**