UNRWA Continues to Deliver Essential Services despite COVID-19 Challenges

UNRWA sustained the delivery of basic services and humanitarian assistance to Palestine refugees during the month of June, while navigating the evolving preventative measures in place by authorities in response to the COVID-19 crisis. With the relaxing of certain measures, an increased number of critical staff attended offices to ensure continuity of operations across all programmes. As of 30 June, the US$ 93.4 million updated COVID-19 Flash Appeal was 53 per cent funded (including confirmed pledges), with the Syria portion being 35 per cent funded (including confirmed pledges).

UNRWA Conducts a Humanitarian Mission to YBB

During the period 9 to 15 June 2020, UNRWA conducted an extended mission over five days to Yalda, Babilla and Beit Sehem (YBB) in southern Damascus. Food baskets were distributed to Palestine refugees living in the area, most of whom have been displaced from neighbouring Yarmouk camp over many waves between 2012 and 2018. A total of 4,388 persons (about 2,397 households) benefited from the intervention, which was conducted while maintaining the necessary mitigation measures (physical distancing and healthy hygiene practices) to prevent the spread of the COVID-19 virus. The mission comes at a critical time for displaced Palestine refugees living in YBB, whose vulnerability has been deeply compounded by the COVID-19 crisis and its associated socio-economic implications.

438,000 Palestine refugees remain in Syria

- 52% female
- 31% children

126,000 Palestine refugees belong to the most vulnerable categories

- 91% of Palestine refugee households in Syria live in absolute poverty
- 2/3 of Palestine refugees were displaced at least once since 2011
- 40% of Palestine refugees remain displaced within Syria

137 Palestine refugees returned from Lebanon and Jordan

34 Palestine refugees returned from other countries

Emergency Appeal Requirements in Syria for 2020

UNRWA requires US$ 212.8 million to sustain the delivery of humanitarian assistance, basic services and protection interventions to the 438,000 Palestine refugees estimated to remain in Syria.

As of 30 June 2020, a total of US$ 37.5 million were pledged or received from donors and partners, representing 17.6 per cent of total requirements.

UNRWA’s Flash Appeal was 53 per cent funded (including confirmed pledges), with the Syria portion being 35 per cent funded (including confirmed pledges).

COVID-19 Update

346,758 Palestine refugees received cash assistance

The second cash round started on 21 May covering three months worth of assistance.

22,905 Palestine refugees received food assistance

The first round of food distribution in 2020 began on 24 March.

61,215 health consultations

41,351 female
25,864 male

UNRWA health facilities are operating a triage system for people with respiratory symptoms, through a dedicated team of health staff.

45 hygiene kits

for exceptional cases

339 baby kits
14 Jerry cans
7,212 diapers & napkins

Sanitation services in ten accessible camps are carried out daily in addition to disinfection activities. Solid waste collection points continue to be sanitized.

COVID-19 Response and Impact on UNRWA Operations in Syria

- A total of 2,582 telemedicine calls were processed across UNRWA health facilities, to enable Palestine refugees to seek support remotely and reduce overcrowding at UNRWA health facilities.
- UNRWA continued the door-to-door distribution of medicines targeting 248 vulnerable older persons with pre-existing medical conditions.
- An additional one-off payment of US$ 10 per person was delivered exceptionally during the second round of cash assistance in 2020 to mitigate the socio-economic impact of the COVID-19 crisis.
- For in-kind food distribution, UNRWA utilized 14 regular distribution centres, five mobile centres, and nine newly established distribution points at UNRWA schools and microfinance offices to avoid overcrowding.
- Ninety-four per cent of eligible Palestine refugees have received the in-kind food basket.
- Support classes for 4,385 9th grade students took place during June.
- UNRWA TVET centres are operating with more than 1,080 students attending classes. UNRWA continues to ensure the availability of PPEs for TVET students and instructors.
- A total of 576 calls were received through the eight established helplines during the month of June out of a total of 2,973 calls received since the service became available.
- On 30 June, Syria Field Office attended virtually the Brussels IV Conference, along with a number of pre-organised side events. On 16 June, the Director of UNRWA Affairs in Syria together with the Lebanon Field Office briefed Mashreq/Maghreb Working Party (MaMa) on operations in Syria, including on the COVID-19 response. Twenty-seven participants were registered.

COVID-19 Field Services

2,582 telemedicine calls processed
576 requests for support

UNRWA launched the Remote Registration Online Application allowing Palestine refugees to update their records online.

https://www.unrwa.org/what-we-do/eligibility-registration