



# in figures

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2018-2019	JORDAN	LEBANON	SYRIA <sup>(1)</sup>	WEST BANK	GAZA STRIP	TOTAL/AVE
<b>GENERAL<sup>(2)</sup></b>						
REGISTERED REFUGEES (RR)*	2,242,579	475,075	560,139	846,465	1,421,282	5,545,540
OTHER REGISTERED PERSONS*	133,902	58,810	83,003	201,525	149,013	626,253
TOTAL REGISTERED PERSONS (RP)*	2,376,481	533,885	643,142	1,047,990	1,570,295	6,171,793
INCREASE IN RP OVER PREVIOUS YEAR (%)*	2.1	1.8	1.9	2.5	3.6	2.5
% OF RP EACH FIELD OF OPERATION*	38.5	8.7	10.4	17	25.4	100
OFFICIAL CAMPS	10	12	9	19	8	58
RP REGISTERED TO CAMPS (RPCs)*	412,054	270,614	194,993	256,758	593,990	1,728,409
RPCs AS % OF RPs*	17.3	50.7	30.3	24.5	37.8	28
<b>EDUCATION - 2017/18 ACADEMIC YEAR</b>						
SCHOOLS (ELEM, PREP + SECONDARY IN LEBANON)*	169	66	103	96	274	708
EDUCATIONAL STAFF*	4,030	1,370	1,692	1,684	8,676	17,452
FEMALE EDUCATIONAL STAFF (%)	49.7	57.9	62.9	59.3	60.7	58.1
PUPIL ENROLMENT*	120,967	36,960	49,682	46,310	278,938	532,857
FEMALE PUPILS (%)	48.5	45.4	49.3	59.2	48.4	50.2
COST PER ELEMENTARY PUPIL (US\$) (2016/17)	762.8	1,015.97	346.32	1,166.7	796.1	841.5
VOCATIONAL & TECHNICAL TRAINING CENTRES (VTTCs)	2	1	1	2	2	8
TVET ENROLMENT	2,714	983	1,109	1,062	1,820	7,688
EDUCATIONAL SCIENCES FACULTIES	1	0	0	1	0	2
EDUCATIONAL SCIENCES FACULTY ENROLMENT	1,049	0	0	632	0	1,681
<b>HEALTH</b>						
PRIMARY HEALTH CARE FACILITIES (PHCF)*	26	27	26	43	22	144
HEALTH STAFF	724	355	433	823	963	3,298
FEMALE HEALTH STAFF (%)	60.5	49.6	58.2	61.7	61.5	58.3
PHCFs WITH DENTAL SERVICES (including mobile units)	33	19	18	24	21	115
ANNUAL ANTENATAL CARE PATIENTS <sup>(3)</sup>	20,503	4,000	4,741	12,279	38,845	80,368
ANNUAL PERINATAL CARE PATIENTS	21,026	4,109	5,755	12,292	39,351	82,533
ANNUAL DIABETES/HYPERTENSION PATIENTS	77,482	30,100	34,159	41,690	84,039	267,470
TOTAL ANNUAL PATIENT VISITS	1,613,786	1,037,962	831,015	1,066,984	3,858,497	8,408,244
<b>RELIEF &amp; SOCIAL SERVICES</b>						
SOCIAL SAFETY NET (SSN)	58,855	61,672	N/A	36,117	98,935	255,579
SSN AS % OF RRs	6.5	11.8	N/A	3.5	6.5	4.7
WOMEN'S PROGRAMME CENTRES <sup>(4)</sup>	14	8	13	19	7	61
COMMUNITY REHABILITATION CENTRES	10	1	5	15	7	38
COMMUNITY DEVELOPMENT CENTRES	1	0	13	0	0	14
COMMUNITY-MANAGED FUND SCHEMES	10	7	0	8	0	25
RELIEF AND SOCIAL SERVICES STAFF	109	140	96	160	381	886
FEMALE RELIEF AND SOCIAL SERVICES STAFF (%)	73.4	71.4	64.6	45.6	47.8	60.56
<b>MICROFINANCE (&amp; MICROENTERPRISE IN GAZA &amp; WEST BANK)</b>						
NUMBER OF LOANS 2017	12,986	-	11,094	10,343	4,172	38,595
VALUE OF LOANS 2017 (US\$)	14,153,930	-	2,700,380	14,554,716	6,299,110	37,708,136
NUMBER OF LOANS AWARDED (cumulative) <sup>(5)</sup>	107,134	-	111,983	135,360	121,428	475,905
VALUE OF LOANS AWARDED (US\$) (cumulative) <sup>(6)</sup>	125,743,409	-	57,357,470	189,621,821	158,688,200	531,410,900
<b>INFRASTRUCTURE AND CAMP IMPROVEMENT</b>						
NO. OF FAMILIES WHO BENEFITED FROM IMPROVED SHELTER CONDITIONS	1	442	NA	69	5,037	5,549
NO. OF CAMP IMPROVEMENT PLANS (CIPS) PREPARED	3	2	1	7	1	14
NO. OF JOBS CREATED FOR PALESTINE REFUGEES FROM ICIP INTERVENTIONS <sup>(7)</sup>	317	192.7	49.1	437.4	1769.2	2,765.4
TOTAL NUMBER OF UNRWA PREMISES (FACILITIES)	206	212	171	241	287	1,117
<b>STAFF POSTS<sup>(8)</sup></b>						
AREA STAFF	6,684	3,322	3,646	4,578	13,189	31,726 <sup>(8)</sup>
INTERNATIONAL STAFF	15	17	20	21	23	211 <sup>(9)</sup>

(1) All Syria figures represent a working estimate as the situation in Syria remains volatile.

(2) This figure is based on data drawn from UNRWA registration data as of January 2018.

(3) Based on four antenatal visit minimum.

(4) UNRWA supports community society organizations, including CBOs, through partnership agreements. The Agency's engagement with these organizations is defined by the 2016 Agency Partnership Framework and obliged by individual Memoranda of Understanding.

(5) Totals since programme inception: 1991/92 in Gaza, 1996 in West Bank, 2003 in Syria and Jordan.

(6) Number of jobs for a year or full-time equivalents.

(7) Figures refer to those on staff contracts.

(8) Agency total includes staff in HQ Amman.

(9) Agency total includes international staff in HQ Amman and UNRWA Representative Offices staff.

\* This figure is based on updated data as of February 2019.

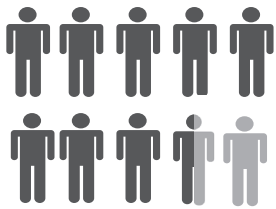
## Programme Budget 2019

US\$ **749**  
million

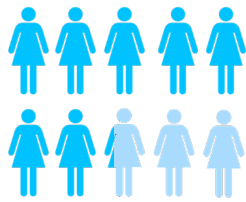
UNRWA is funded almost entirely by voluntary contributions and financial support has been outpaced by the growth in needs, driven by conflict and broader instability. As a result, operations under the UNRWA Programme Budget, which supports the delivery of core essential services, faces chronic challenges due to funding shortfalls. UNRWA encourages all Member States to work collectively to exert all possible efforts to fully fund the Agency's Programme Budget. UNRWA emergency programmes and key projects, also facing large shortfalls, are funded through separate funding portals.

Percentage of UNRWA vocational training students who secure jobs after graduation

**74%**  
overall



**85.6%**  
male



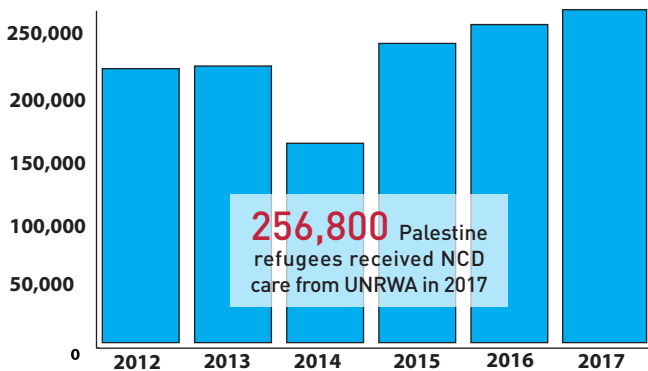
**72.8%**  
female

Pupil Enrolment in UNRWA Schools

515,620 526,646 **532,857**  
2016/17 2017/18 2018/19



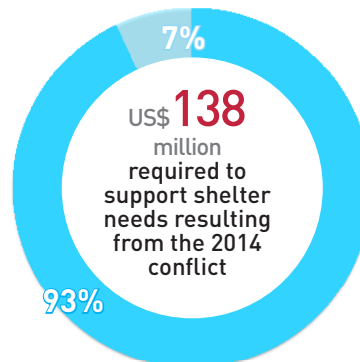
Non-Communicable Disease (NCD) Cases Under Care\*



**256,800** Palestine refugees received NCD care from UNRWA in 2017

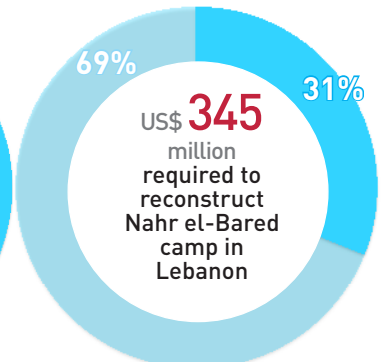
\*2013 figure excludes data from Syria\*

UNRWA Syria Emergency Shelter Programme



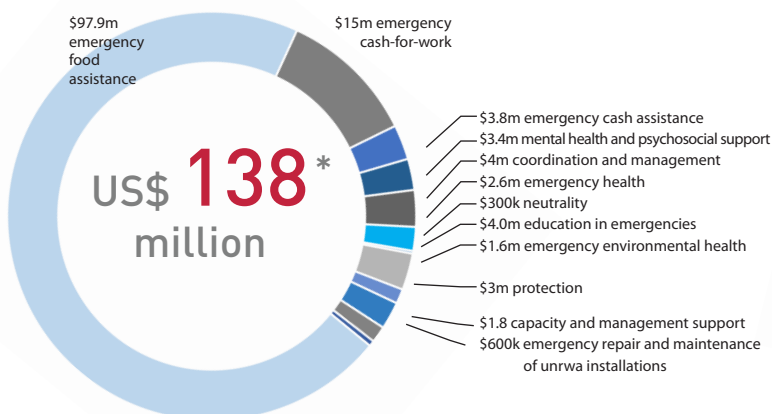
Received Shortfall

Nahr el-Bared Reconstruction Project



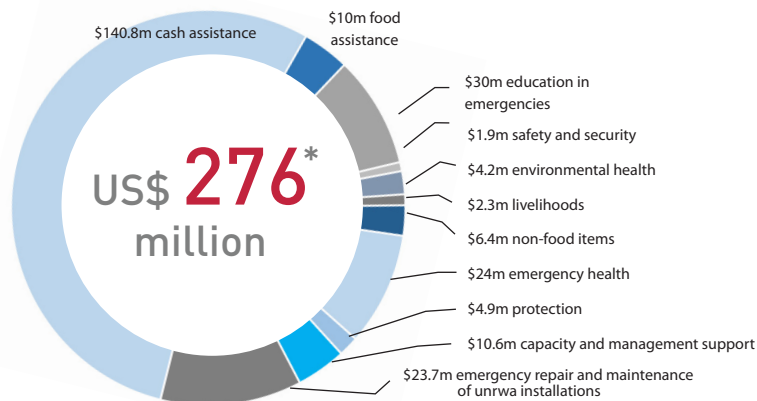
As of December 2018

occupied Palestinian territory Emergency Appeal 2019\*



\*Gaza US\$ 127.5m, West Bank US\$ 10.5m, HQ US\$ 0.39m

Syria Regional Crisis Emergency Appeal 2019\*



\*Syria US\$ 220.8m, Lebanon US\$ 46.2m, Jordan US\$ 9.7m, Regional US\$ 0.217m

