1. Epidemiological situation (WHO data: as of 15 March 2020)

**Number of cases**
- Lebanon: 99 cases, 16 recovered, 3 death (local transmission)
- West Bank: 38 cases, 3 recovered, 0 death (local transmission)
- Jordan: 6 cases, 1 recovered, 0 deaths (imported case)
- Gaza: 0 case, 0 deaths
- Syria: 0 case, 0 deaths

**Global situation**
- 153,517 cases, 5,735 deaths

**Situation in neighboring countries**
- Iran: 13,938 cases, 724 deaths
- Iraq: 110 cases, 9 deaths
- Egypt: 110 cases, 2 deaths
- Israel: 178 cases, 0 deaths

(Ref: WHO)

2. UNRWA operations

<table>
<thead>
<tr>
<th>Field</th>
<th>Affected operations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gaza</td>
<td>Schools, Gaza Training Centre (GTC) and Khan Younis Training Centre (KYTC) closed till 19/3/2020.</td>
</tr>
<tr>
<td>WB</td>
<td>Schools closed this month. Access restricted between Jerusalem &amp; WB. Some staff in Jerusalem are under home quarantine</td>
</tr>
<tr>
<td>Jordan</td>
<td>Suspend the working hours of educational institutions (kindergartens, nurseries, schools, universities, colleges, institutions and training institutes) from Sunday morning, March 15, 2020, for a period of two weeks.</td>
</tr>
<tr>
<td>Lebanon</td>
<td>Schools are closed; all unrwa offices will be closed today until 29th March, and staff will work from home except the health centers’ staff, environment health workers and Procurement and Logistics (PLD) colleagues (who will be called for duty)</td>
</tr>
<tr>
<td>Syria</td>
<td>Schools and Training Centers are closed until 2/4/2020, all staff will work from home except: health centers’ staff, cash and food assistance staff, and staff who cannot work from home</td>
</tr>
</tbody>
</table>

**NOTE:** Health centres operational in all fields, implementing triage for people with respiratory symptoms.

3. Telecommuting and working remotely (as of 16 March 2020)

In line with A/CG’s instruction that staff begin to telecommute and work remotely, staff presence in offices will be kept to a minimum. In Gaza, where no COVID-19 cases have been reported, staff will report to office as usual. In order to ensure efficiency and continuity of business while working remotely, staff are encouraged to:

- Stay connected with their respective work teams and supervisor;
- Pay attention to ongoing internal communication;
- Familiarize themselves with the COVID-19 intranet page; and
- Email ServiceDesk-HQA@unrwa.org should you have any IT issues.

Should you have any human resources (HR) related questions, please contact the HR Department at your duty station. Questions if necessary may also be sent to unrwa-covid19@UNRWA.ORG

4. Travel

According to the Jordan Immigration Department/Public Relations office, effective Tuesday 17 March 2020, all international flights from and to Amman will be cancelled, the Jordanian/Syrian Borders, Jaber and King Hussein Bridge will also be closed. Private travels, including rest and recreation (R & R), outside the duty stations, if to affected countries, should be postponed.

- For more info, please visit the following websites: WHO [WHO](http://www.who.int)  [WHO/Eastern Mediterranean Office](http://www.euro.who.int)

Please email at unrwa-covid19@unrwa.org for any questions.