1. Epidemiological situation (WHO data: as of 21 March 2020)

**Number of cases**
- Lebanon: 206 cases, 16 recovered, 4 deaths (local trans.)
- West Bank: 57 cases, 17 recovered, 0 deaths (local trans.)
- Jordan: 99 cases, 1 recovered, 0 deaths (imported case)
- Gaza: 2 cases, 0 deaths (imported cases)
- Syria: 0 case, 0 deaths

**Global situation**
- 267,013 cases 11,201 deaths, 184 countries, areas or territories with cases

**Situation in neighboring countries**
- Iran: 19,644 cases, 1,433 deaths
- Iraq: 193 cases, 14 deaths
- Egypt: 285 cases, 8 deaths
- Israel: 712 cases, 1 death

ALL COUNTRIES at HIGH RISK: COVID-19 PANDEMIC (* MoH)

2. UNRWA operations

<table>
<thead>
<tr>
<th>Field</th>
<th>Affected operations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gaza</td>
<td>Schools, Gaza Training Centre (GTC) and Khan Younis Training Centre (KYTC) closed. All Gaza boarders are closed except for urgent medical cases. Those returning to Gaza are quarantined at schools. Departments started work from home. RSSP offices closed for public visits and no home visits except for critical cases. Alcohol hand sanitizers to be distributed to distribution centres and sanitation laborers.</td>
</tr>
<tr>
<td>West Bank (WB)</td>
<td>Schools closed. Microfinance Food and assistance distribution open except for Bethlehem. Access restricted between Jerusalem &amp; WB. Tulkarem is lockdown, and curfew is imposed in Beit Sahour. FO and HQ staff based in Jerusalem are telecommuting. Jerusalem &amp; Shufat HCs without staff members due to Israeli movement restrictions, an issue under discussion. RSSP launched the psychosocial hotline today for the community and staff.</td>
</tr>
<tr>
<td>Jordan</td>
<td>All ports (air, land, sea) suspended excluding commercial freight traffic. The government imposed a curfew in Jordan starting on 21 March until further notice except for persons holding permits. Educational institutions are all closed. Public and private sector are closed, except for health and other vital sectors. UNRWA Field and Areas staff are telecommuting. Sanitation workers were able to report to work yesterday with minor issues, HCs are closed today and tomorrow waiting the permissions for staff to move. Private security guards are on duty at JFO.</td>
</tr>
<tr>
<td>Lebanon</td>
<td>Health centres are closed today. Schools and all UNRWA offices are closed. FO and AOs staff are working from home and on shifts basis. Physical barriers in place to separate patients with respiratory symptoms from others at HCs (triage). The airport, the land borders with Syria and the seaport are all closed. The health staff are using full protective equipment.</td>
</tr>
<tr>
<td>Syria</td>
<td>Schools and training centres and Community Based Organisations (CBOs) are closed. Disinfection and cleaning activities ongoing in schools. Emergency cash assistance staff are working in a full capacity. All sanitation workers and security staff are working in a full capacity.</td>
</tr>
<tr>
<td>HQ</td>
<td>Since Wednesday 18 March 2020, only a light UNRWA footprint personnel are physically present in HQA. The rest of staff are working remotely.</td>
</tr>
</tbody>
</table>

3. How to help your child/children cope with stress

- Take time to talk with your children about the outbreak and to answer their questions in a way that they can understand.
- Reassure them that they are safe. Let them know it is ok if they feel upset. Share with them how you deal with your own stress so that they can learn how to cope from you.
- Limit your family’s exposure to news coverage of the event, including social media.
- Try to keep up with regular routines. As schools are closed, create a schedule for learning, relaxing or fun activities.
- Be a role model. Take breaks, get plenty of sleep, exercise, and eat well and have the children virtually connect with their friends and family members.

For inquiries: Fields: Health Focal Points on COVID-19, HQA: Dr. Yousef Shahin at (+962) 791300822 or y.shahin2@unrwa.org.

In addition, please visit UNRWA’s Facebook page to watch videos on FB-COVID-19 (Corona).

For more info, please visit the following websites: WHO / WHO Eastern Mediterranean Office

Please email at unrwa-covid19@unrwa.org for any questions.