

1. Epidemiological situation (WHO data: as of 28 March 2020)
Number of cases including Palestine refugees (PRs)

- Lebanon: 412 cases, (PRs: 1 & 1?)*, 20 recovered, 8 deaths (local trans)*
- West Bank: 95 cases, (PRs: 32)*, 18 recovered, 1 death (PR) (local trans)*
- Jordan: 246 cases, (PRs: 0)*, 18 recovered, 1 death (local trans)*
- Gaza: 9 cases, (PRs: 1)*, 0 deaths (local trans)*
- Syria: 5 cases, (PRs: 0)*, 0 deaths (imported cases only)*

ALL COUNTRIES at HIGH RISK: COVID-19 PANDEMIC

(* MoH, * Not officially declared, ? suspected & under investigation)

Global situation (WHO)

- 616,742 cases, 29,532 deaths, 202 countries/areas/territories with cases

Situation in neighbouring countries

- Iran: 35,408 cases, 2,517 deaths
- Iraq: 546 cases, 42 deaths
- Egypt: 576 cases, 36 deaths
- Israel: 3,865 cases, 81 deaths

2. UNRWA Fields of operations summary updates

Field	Access/movement	Work modalities
Gaza Security risk is HIGH	Access for persons is restricted. Rafah terminal opened for urgent medical and humanitarian cases, and for returning Palestinians to be quarantined upon arrival. Karem Shalom crossing is closed. Partial lockdown in effect.	FO and AO staff started telecommuting except for Health and other critical staff. Schools and vocational training centres remain closed. RSSP offices are closed, with no home visits except in emergency cases. Hotlines established at all HCs.
West Bank (WB) Security risk is LOW	Curfew, monitored by Security Forces, is imposed all over the WB, including to/from East Jerusalem, except for emergencies. All Ministries are closed. UNRWA vehicles were redeployed to staff as needed. Movement in East Jerusalem and Israel is severely limited, except for vital business. Al Jib Checkpoint is closed (alt.: Hizma & Qalandiya Checkpoints)	Schools and all Microfinance branches remain closed. FO and HQ staff based in Jerusalem are telecommuting. RSSP launched psychosocial hotline. RSS AOs are opened, offer services. Camp sterilizing is ongoing. Food distribution with WFP for Bedouins continue. Bedou health centre closed and staff are self-quarantined to be tested today by MOH. Critical staff, Guards, Sanitation workers and drivers on duty with the permission from DUO only.
Jordan Security risk is LOW	All ports still closed. Partial curfew in effect (8:00 pm to 10:00 am) except for persons holding e-permits to use cars (paper permits still valid). Holders of UNLPs and diplomatic passports can cross King Hussein Bridge, with a COVID-19 free (GOJ) certificate and should undergo 14-days home quarantine.	Education inst., Microfinance branches and Community Based Organisations (CBOs) are closed. Public and private sector closed, except for vital sectors. UNRWA FO & AOs are closed, and staff are telecommuting. Guards and sanitation labourers work normally. People aged 16-60 can go out on feet and shops opened from 10:00-18:00, and sirens announce full curfew at 18:00 till 10:00 am.
Lebanon Security risk is LOW	All borders are closed. Lockdown of the country is intensified, and all citizens to self-quarantine at homes. A country wide general closure (curfew) controlled by security forces from 7pm until 5am.	HCs are open during 8:00-14:00. UNRWA staff were granted the ability to travel. Schools and training centres are closed, and a self-learning programme is rolled out. FO and AOs are closed, and staff are telecommuting, and only health, PLD, FICIP and Security essential staff reporting. Airport, land borders and the seaport are closed. HC and sanitation staff use UNRWA cars, and some UNRWA buses also running.
Syria Security risk is HIGH	Country-wide curfew in effect from 6:00 pm to 6:00 am. All the ports are closed except for cargo trucks. Markets, cultural and social activities are closed, excluding essential services. Government ministries reduced their work force. Movement is restricted between province centres and between urban and rural areas excluding those with clearance.	Emergency food distribution and Emergency cash distribution (77% coverage) continue. UNRWA schools (self-learning materials distributed via different means), training centres and CBOs are closed. Disinfection and cleaning of camps is ongoing. Sanitation and Security staff work in full capacity. Office time across SFO is 8:30 to 14:00. Reduced number of PRs receiving cash due to access issues. Critical staff attend to the office, other staff are telecommuting.
HQ (A/J/G)	Same as field of operations	All HQ offices are closed, and most staff are telecommuting

3. Annex: Lifeline details for UNRWA fields of operations

All HCs are operational (except Jordan, and 1 HCs in WB serving Bedou). Health staff, sanitation laborers, distribution staff, and security guards use protective personal equipment (PPE). Triage and decreasing the contact and stay time in the HCs, resulted in a drop in the number of patients. NCD patients offered medicines to cover 2-3 months. Some medical services reduced/ suspended and vary among fields. Telemedicine is done or underway. Plans to reduce numbers of health staff.

Please email us at: unrwa-covid19@unrwa.org for any questions.