estimated number of jobs created

- 72% microentrepreneurs
- 77% informal business
- 44% Palestine refugees

social impact of loans on livelihoods

- 92% improved food quality
- 69% improved health care
- 69% improved education attainment
- 10% improved self-reliance
- 10% expanded business
- 10% moved out of poverty

client satisfaction

- 87% improved health care
- 92% improved education attainment

reach by field of operation

- 24% Syria (133,486)
- 24% Jordan (133,100)
- 29% West Bank (156,041)
- 23% Gaza (127,037)

cumulative social reach

- 36% female clients
- 30% youth clients
- 50% low SES clients

client satisfaction

- 87% West Bank
- 92% Gaza

estimated number of jobs created

- 240,016 total jobs
- 373,358 non-refugees
- 293,353 Palestine refugees
- 133,100 Jordan
- 133,486 Syria
- 156,041 West Bank
- 127,037 Gaza

client satisfaction

- 240,016 women
- 293,353 Palestine refugees
- 373,358 non-refugees
- 666,771 total jobs

* SES - socio-economic status