First Issue – November, 2011

UNRWA STATISTICS-2010

Selected Indicators

Issued by

Programme Coordination and Support Unit

November-2011

United Nation Relief and Works Agency for Palestine Refugees in The Near East

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Abbreviations

CBOs	Community Based Organizations
CBRCs	Community Based Rehabilitation Centers
DOE	Department of Education
DOH	Department of Health
EMIS	Education Management Information System
JCP	Job Creation Programme
MCSP	Micro Credit Support Programme
MD	Micro Finance Department
PCSU	Programme Coordination and Support Unit
RSSD	Relief and Social Services Department
SHCs	Special Hardship Cases
SSD	Social Services Programme
WPCs	Women Programme Centers
VTCs	Vocational Training Centers

About UNRWA

UNRWA is Unique in its long standing commitment to one group of refugees, and its contributions to the welfare and human development for four generations of Palestine refugees.

Name: The United Nations Relief and Work Agency for Palestine refugees in the Near East.

Establishment Date: 8-December-1949.

Field Operation Date: 1 May 1950.

UNRWA's Beneficiaries: Palestine registered refugees

Number of Registered Refugees in 2010: 4.9 Million.

Operation Fields:Jordan, Lebanon, The Syrian Arab Republic, Gaza Strip, The West bank including East Jerusalem.

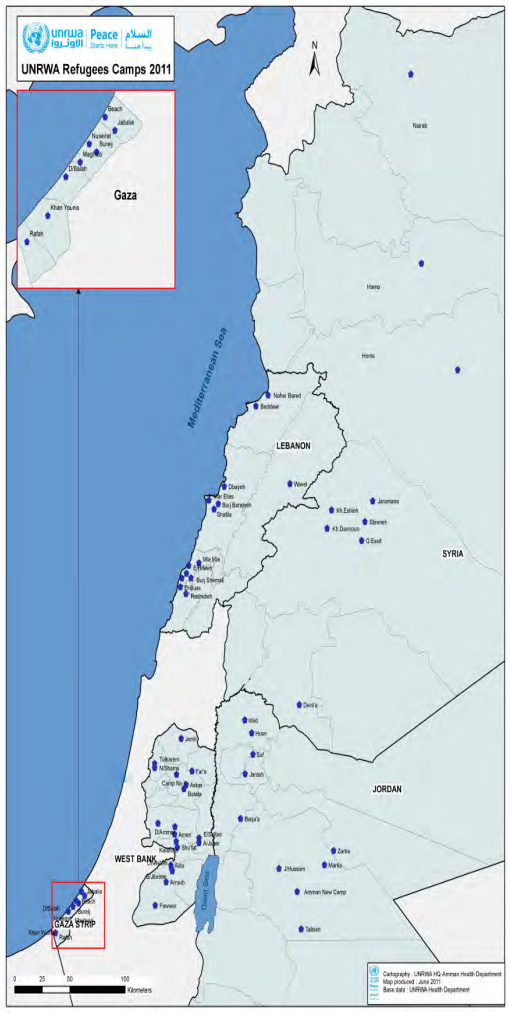
UNRWA Programmes: Education, Health, Relief and Social Services, Microfinance, Infrastructure and Camp Improvement. and emergency.

Services Coverage: The refugees inside and outside camps.

Number of Camps: 58 camps :10 official camps in Jordan, 9 official camps in Syria, 12 in Lebanon, 19 in the West Bank and 8 camps in Gaza.

UNRWA Services:UNRWA's work exemplifies an international commitment to the human development of Palestine refugees, helping them:

- acquire knowledge and skills
- lead long and healthy lives
- achieve decent standards of living
- enjoy human rights to the fullest possible extent

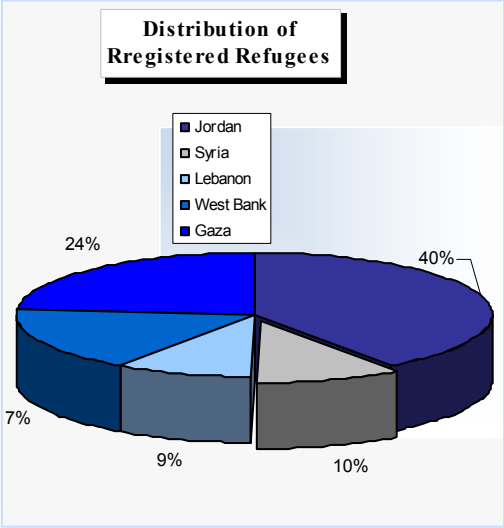


Demographic Indicators

Total Registered Refugees by Sex and Field, 2010 (thousands)

Field	Male	Female	Total	% of registered refugees
Jordan	1026,900	972,566	1999,466	40.3
Syria	243,263	252,707	495,970	10
Lebanon	234,616	220,757	455,373	9.1
West Bank	435,504	412,990	848,494	17.1
Gaza	601,566	565,795	1167,361	23.5
Total	2541,849	2424,815	4966,664	100

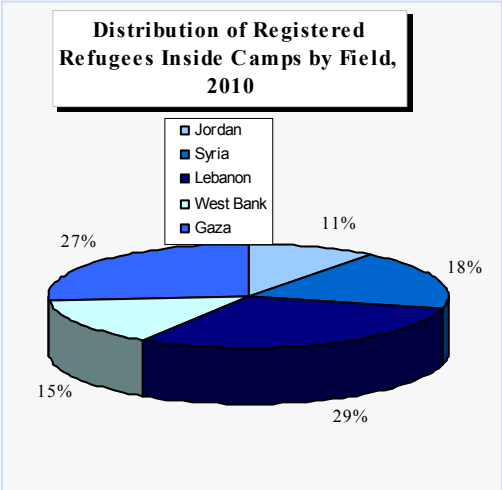
Source: Registration Statistical Bulletin 2010, Relief & Social Services Department (RSSD)



Distribution of Registered Refugees Inside Camps by Field, 2010 (thousands)

Field	Persons	Families	Refugees Inside Camps %
Jordan	350,899	73,025	17.5
Syria	149,822	35,016	30.0
Lebanon	227,718	55,926	50.0
West Bank	206,123	44,502	24.0
Gaza	518,147	106,009	44.0
Total	1452,709	314,478	29.0

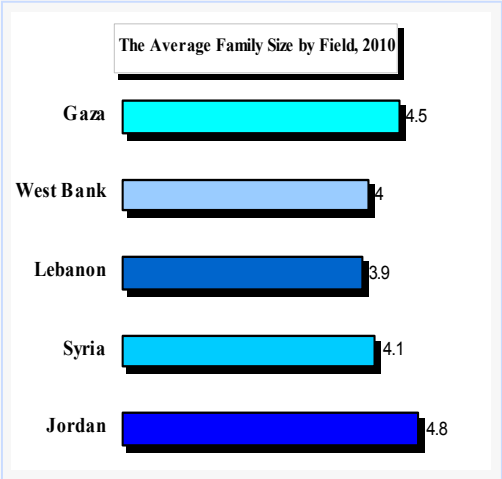
Source: Registration Statistical Bulletin 2010, RSSD



The Average Family Size of Registered Refugees by Field, 2000, 2010 (Persons)

Field	2000	2010	change %
Jordan	5.6	4.8	-14.3
Syria	4.3	4.1	-4.7
Lebanon	4.1	3.9	-4.9
West Bank	4.5	4.0	-11.1
Gaza	4.9	4.5	-8.2
Total	4.9	4.4	-10.2

Source: Registration Statistical Bulletin 2000, 2010, RSSD



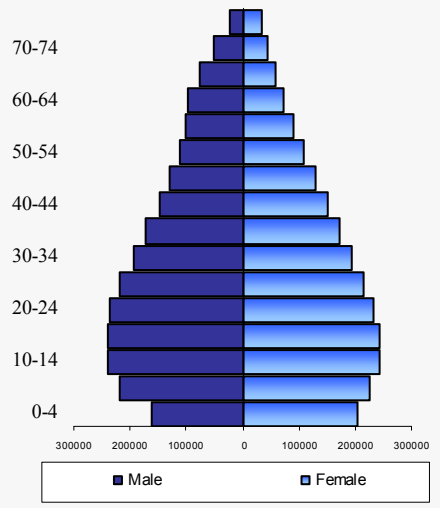
Demographic Indicators

Distribution of Registered Refugees by Broad Age Classes, Sex and Field, 2010 (thousands)

Age / Field	0-14		15-64		Over 65	
	Male	Female	Male	Female	Male	Female
Jordan	255,760	244,011	673,222	635,297	94,438	89,400
Syria	64,985	62,032	157,376	165,784	20,366	23,997
Lebanon	44,880	42,884	165,522	151,159	23,605	25,790
West Bank	112,034	106,556	292,014	263,502	30,448	41,337
Gaza	205,253	195,389	364,253	330,625	31,207	38,334
Total	682,912	650,872	1,652,387	1,546,367	200,064	218,858

Source: Calculated from the Registration Statistical Bulletin & unpublished-Data 2010, RSSD

Registered Refugees Pyramid , 2010



Note

As registration to UNRWA is voluntary, children under 5 are under registered and the elderly over registered., therefore the related data should be used with caution

Aging Index of Refugees by Field in 2010

- ✓ 50.4 Jordan
- ✓ 46.8 Syria
- ✓ 85.3 Lebanon
- ✓ 60.5 West Bank
- ✓ 30.0 Gaza

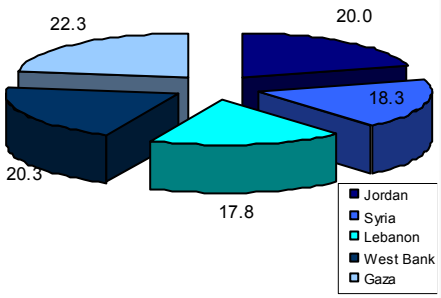
Source: Calculated from the Registration Statistical Bulletin 2010, RSSD

Distribution of Youth Age (15-24) Refugees by Sex and Fields, 2010

Field	Male	Female
Jordan	19.7	20.3
Syria	18.3	18.2
Lebanon	17.5	18.2
West Bank	19.8	20.8
Gaza	21.9	22.7
Total	19.9	20.5

Source: Calculated from the Registration Statistical Bulletin 2010, RSSD

Distribution of Youth Refugees by Field, 2010



Vital Indicators

Infant Under3 & Under 5years Mortality Rates by Field, 2008* (p1000)

Field	Infant Mortality Rate (IMR) (1)	Under3 Years (1)	Under 5 years (2)
Jordan	22.6	25.4	25.7
Syria	28.2	29.6	31.5
Lebanon	19.0	20.8	21.7
West Bank	19.5	21.0	24.4
Gaza	20.2	22.6	25.3

Source (1): UNRWA Infant Mortality Survey 2009, Department of Health (DOH)

Source (2): Preparing of refugees Projections, 2010-2015, Programme Coordination & Support Unit (PCSU), 2011

Note: the reference time of the Infant Mortality Survey is 2006.

* The latest survey

Projected Crude Death Rate in 2010 (p1000)

- ✓ 4.6 Jordan
- ✓ 7.6 Syria
- ✓ 4.5 Lebanon
- ✓ 5.3 west Bank
- ✓ 4.4 Gaza

Source: Preparing of refugees Projections , 2010-2015, PCSU, 2011

Total Fertility & Crude Birth Rates by Field, 2010 (p1000)

Field	Total Fertility Rate (TFR) (1)	Crude Birth Rate (CBR)(2)
Jordan	3.5	29.2
Syria	2.5	19.6
Lebanon	3.2	25.8
West Bank	3.9	29.4
Gaza	4.3	31.4

Source (1): The Annual Report 2010, DOH
Source (2) : Preparing of refugees Projections ,2010-2015, PCSU, 2011

Percentage of Women at Reproductive Age (15-49)

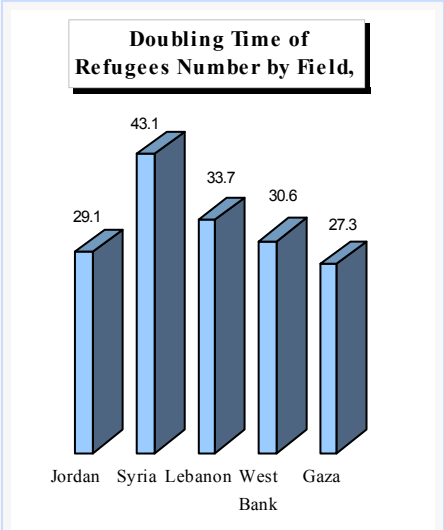
- ✓ 28.6 Jordan
- ✓ 26.3 Syria
- ✓ 27.8 Lebanon
- ✓ 25.7 west Bank
- ✓ 25.5 Gaza

Source: Calculated from the Registration Statistical Bulletin 2010, RSSD

Annual Growth Rate (%) & Doubling Time by Field, 2010 (year)

Field	Annual Growth rate	Doubling Time
Jordan	2.4	29.1
Syria	1.6	43.1
Lebanon	2.1	33.7
West Bank	2.3	30.6
Gaza	2.6	27.3

Source: Preparing of refugees Projections ,2010-2015, PCSU, 2011



Health Indicators

UNRWA's Health Infrastructure by Field, 2010

Field / Infrastructure	Jordan	Syria	Lebanon	West bank	Gaza
Primary health care (1)	24	23	29	41	20
Hospitals	0	0	0	1	0
Laboratories	24	21	17	40	18
Dental clinic(2)	33	19	21	23	22
Radiology facilities	2	0	4	9	6
Physiotherapy clinics	1	0	0	6	10

Source: The Annual Report 2010, DOH
(1) including PHC inside and outside camps
(2) including Stationed and Mobile clinics

Medical Services Staff by Field, 2010

Field	Doctors	Dental surgeons	Nurses	Pharmacists
Jordan	101	30	265	2
Syria	60	19	135	1
Lebanon	56	19	119	2
West Bank	99	26	296	2
Gaza	150	30	294	4
Total	466	124	1,109	11

Source: The Annual Report 2010, DOH

Health Personnel per 100,000 Served Refugees, 2010

Field	Physicians*	Nurses*
Jordan	10.0	25.0
Syria	14.0	33.0
Lebanon	22	49.0
West Bank	21	63.0
Gaza	15	29.0
Total	15	35.0

Source: The Annual Report 2010, DOH
* Figures are rounded

About Qalqilia hospital

- ✓ Number of beds 63
- ✓ Patients admitted 6133
- ✓ Bed day utilized 14091
- ✓ Average bed occupancy 61%
- ✓ Average stay in days 2.3

Source: The Annual Report 2010, DOH

Average Daily Consultation per Doctor

- ✓ 101 patient in Jordan
- ✓ 97 patient in Syria
- ✓ 104 patient in Lebanon
- ✓ 105 patient in the West Bank
- ✓ 98 patient in Gaza

Source: The Annual Report 2010, DOH

Served Refugees in 2010*

- ✓ 64.3% with 3,193,772 total served refugees in the five fields
- ✓ 52.5% with 1,050,035 served refugees in Jordan
- ✓ 83.5% with 414,291 served refugees in Syria
- ✓ 55.9% with 254,604 in Lebanon
- ✓ 55.7% with 472,513 in the West Bank and
- ✓ 85.9% with 1,002,329-in Gaza

Source:The Annual Report 2010, DOH

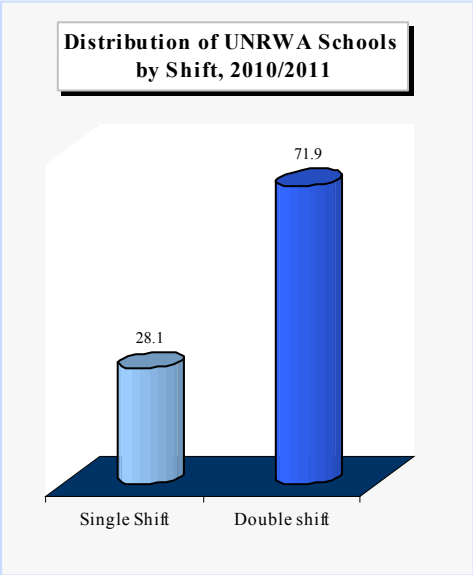
*Note: It is an estimated numbers, it is calculated based on the active family files * the average family size.

Education Indicators

UNRWA Schools by Shift and Field, 2010/ 2011

Field	Schools	Single shift	Double shift	% Double shift
Jordan	172	16	156	90.7
Syria	118	4	114	96.6
Lebanon	74	57	17	22.9
West Bank	98	97	1	1
Gaza	238	23	215	90.3
Total	700	197	503	71.9

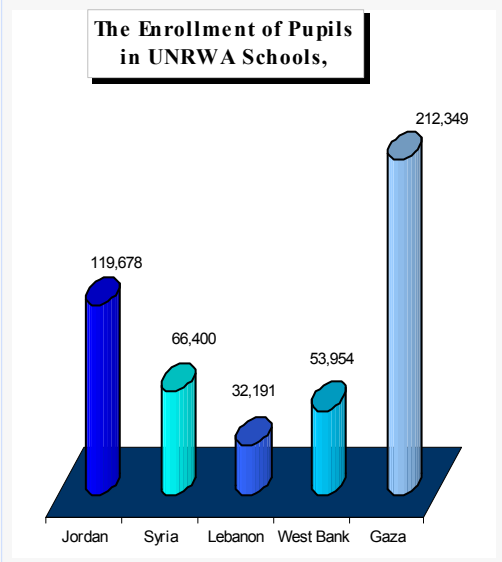
Source: Research & Development (EMIS)* Unit, Department of Education (DOE)



Refugees Pupils Enrollment in UNRWA Elementary Schools by Sex and Field, 2010/ 2011 (thousands)

Field	Boys	Girls	Total	% Girls
Jordan	35,828	35,368	71,196	49.7
Syria	23,598	22,516	46,114	48.8
Lebanon	9639	10,023	19,662	51.0
West Bank	15,136	20,834	35,970	57.9
Gaza	80,547	71,078	151,625	46.9
Total	164,748	159,819	324,567	49.2

Source: Research & Development (EMIS) Unit, DOE



Refugees Pupils Enrollment in UNRWA Preparatory Schools by Sex and Field, 2010/ 2011 (thousands)

Field	Boys	Girls	Total	%Girls
Jordan	25,304	23,178	48,482	47.8
Syria	10,242	10,044	20,286	49.5
Lebanon	4,118	4,984	9,102	54.8
West Bank	7,466	10,518	17,984	58.5
Gaza	30,285	30,461	60,746	50.1
Total	77,415	79,185	156,600	50.6

Source: Research & Development (EMIS) Unit, DOE

UNRWA also Provides Secondary Education in Lebanon

- **3427** is the number of pupils in secondary schools, 2010/2011
- **64.3%** of pupils in secondary schools are girls, with **2202** girls and **1125** boys enrolled, 2010/2011.
- **274** is the number of teachers in secondary schools, 2010/2011
- **1:13** is the pupils teacher ratio in UNRWA secondary schools, 2010/2011

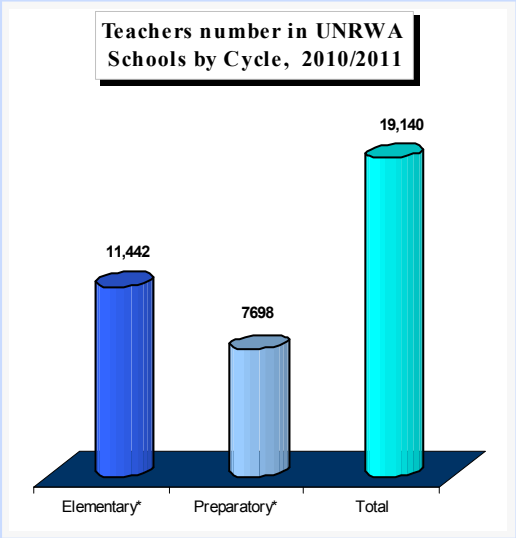
Source: Research & Development (EMIS) Unit, DOE

Education Indicators

Teaching Staff in UNRWA schools by Cycle and Field, 2010/2011

Field	Elementary	Preparatory	Total
Jordan	2,713	2,051	4,764
Syria	1,461	840	2,301
Lebanon	849	667	1,516
West Bank	1,491	929	2,420
Gaza	4,928	3,211	8,139
Total	11,442	7,698	19,140

Source: Research & Development (EMIS) Unit, DOE



Pupils –Teacher Ratio in UNRWA Schools by Cycle and Field, 2010/2011

Field	Elementary*	Preparatory*
Jordan	1:26	1:24
Syria	1:32	1:24
Lebanon	1:23	1:14
West Bank	1:24	1:19
Gaza	1:31	1:19
Total	1:28	1:20

Source: Research & Development (EMIS) Unit, DOE
*Figures are rounded

Teacher-Pupils Ratio in UNRWA Schools, 2010/2011*

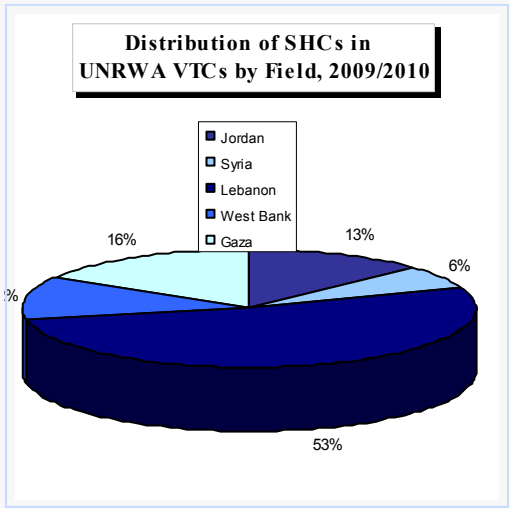
- ✓ 1:25 in Jordan
- ✓ 1:29 in Syria
- ✓ 1:18 in Lebanon
- ✓ 1:22 in West Bank
- ✓ 1:26 in Gaza

Source:Research & Development (EMIS) Unit, DOE
*Figures are rounded

Enrollment of Special Hardship Cases (SHCs) in UNRWA Vocational Training Centers (VTCs) by Sex(2009/2010)*

Field	Males	Females	% Females
Jordan	83	44	34.6
Syria	38	26	40.6
Lebanon	290	234	44.7
West Bank	50	69	58.0
Gaza	97	62	39.0
Total	558	435	43.8

Source: un- published data, RSSD
*The latest available data

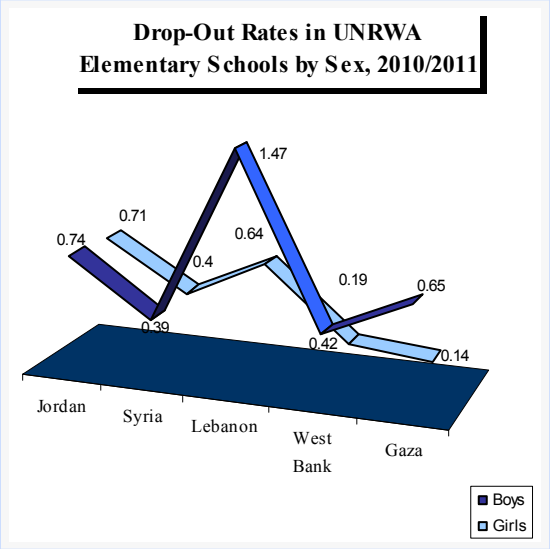


Education Indicators

Drop– Out rates in UNRWA Elementary Schools Distributed by Sex and Field, 2009/2010

Field	Boys	Girls
Jordan	0.74	0.71
Syria	0.39	0.4
Lebanon	1.41	0.64
West Bank	0.42	0.19
Gaza	0.65	0.14

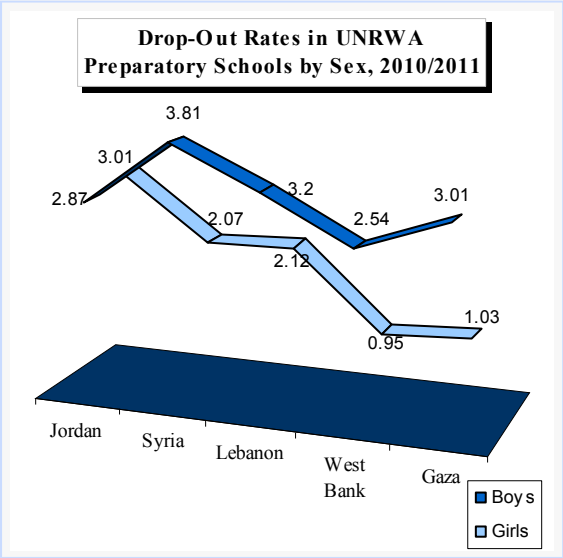
Source: Research & Development (EMIS) Unit, DOE



Drop– Out rates in UNRWA Preparatory Schools Distributed by Sex and Field, 2009/2010

Field	Boys	Girls
Jordan	2.87	3.01
Syria	3.81	2.07
Lebanon	3.2	2.12
West Bank	2.54	0.95
Gaza	3.01	1.05

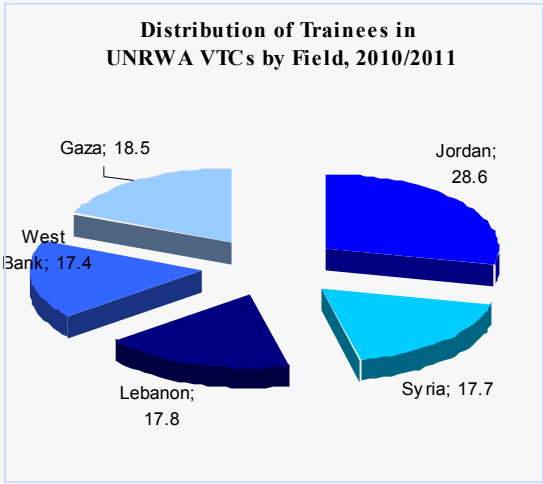
Source:Research & Development (EMIS) Unit, DOE



Enrollment of Trainees in the VTCs by Sex and Field, 2010/2011

Field	Males	Females	% of Females
Jordan	1018	889	46.6
Syria	722	459	38.9
Lebanon	702	484	40.8
West Bank	581	583	50.1
Gaza	839	395	32.0
Total	3862	2810	42.1

Source:Research & Development (EMIS) Unit, DOE



Social Services Indicators

Community Based Organizations (CBOs) by Type and Field, 2010

Field	WPCS(1)	CBRCs(2)	CDCs(3)	Total
Jordan	14	10	0	24
Syria	15	6	1	22
Lebanon	9	1	1	11
West Bank	16	15	0	31
Gaza	10	6	0	16
Total	64	38	2	104

Source: Un-published Data , Social Services Programme (SSP), 2010

(1)Women Programme Centers
(2) Community Based Rehabilitation Centers
(3) Community Development Centers

46 kindergartens and 28 Nurseries are Operating by the CBOs

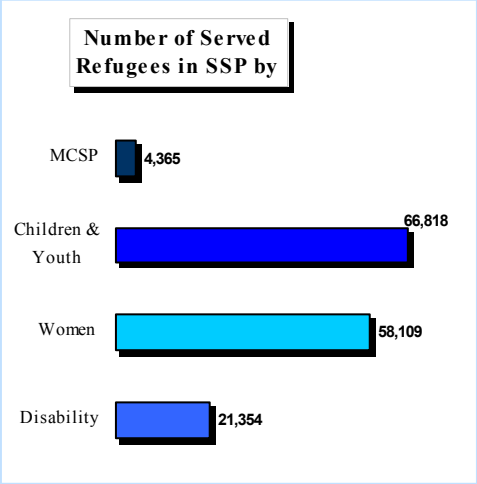
- ✓ **15** kindergartens & **8** nurseries in Jordan
- ✓ **16** kindergartens & **4** nurseries in Syria
- ✓ **8** kindergartens & **5** nurseries in the West Bank
- ✓ **7** kindergartens &**11** nurseries in Gaza

Source: The Annual Report 2009, SSP

Served Women in WPCs by Field, 2010 (thousands)

Field	Served Women
Jordan	5,776
Syria	9,484
Lebanon	3,885
West Bank	12,259
Gaza	26,705
Total	58,109

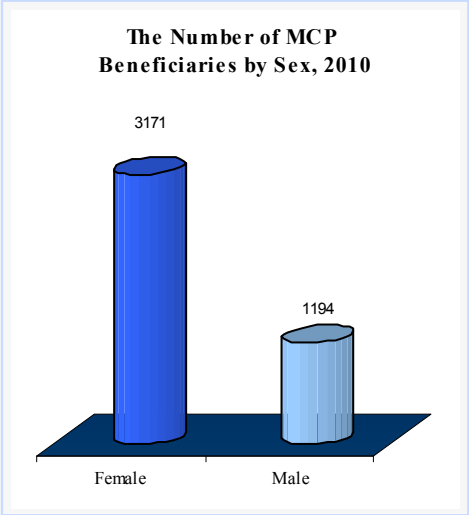
Source: Un-published Data, SSP, 2010



Served Refugees in Micro Credit Support Programme (MCSP) by Sex and Field, 2010

Field	Male	Female	% Females
Jordan	173	1,485	89.6
Syria	710	873	55.1
Lebanon	163	699	81.1
West Bank	114	148	56.5
Gaza	N/A	N/A	
Total	3,205	1,160	73.4

Source: Un-published Data, SSP,2010
N/A: The Programme is not applied

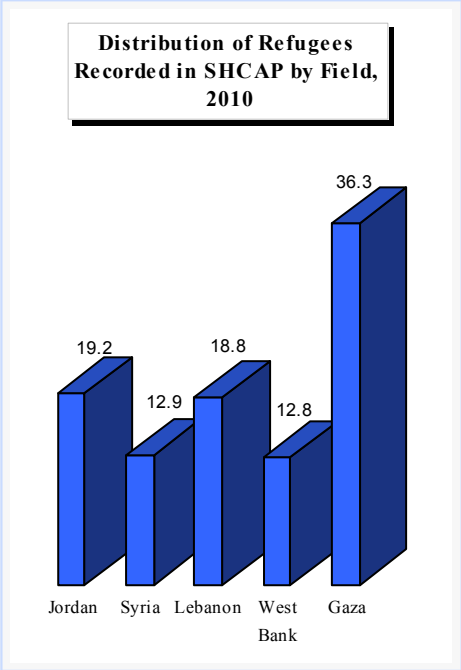


Relief Indicators

Registered Refugees Persons Recorded in Special Hardship Assistance Programme (SHAP) by Category and Field, 2010 (thousands)

Field / Category	Jordan	Syria	Lebanon	West Bank	Gaza	Grand Total
Widows	10,641	5,172	3,601	4,499	10,195	34,108
Orphans	553	386	158	428	695	2,220
Aged	12,771	10,273	11,359	12,566	17,192	64,161
Medical	14,627	8,381	4,790	8,587	28,182	64,567
Dependents of impris-oned	980	612	483	1.141	746	3,962
Military service	0	2.101	6	0	0	2,107
Education	1,486	364	931	1,265	14,849	18,895
Others	14,408	9,935	32,939	8,381	32,722	98,385
Total	55,466	37,224	54,267	36,867	104,581	288,405

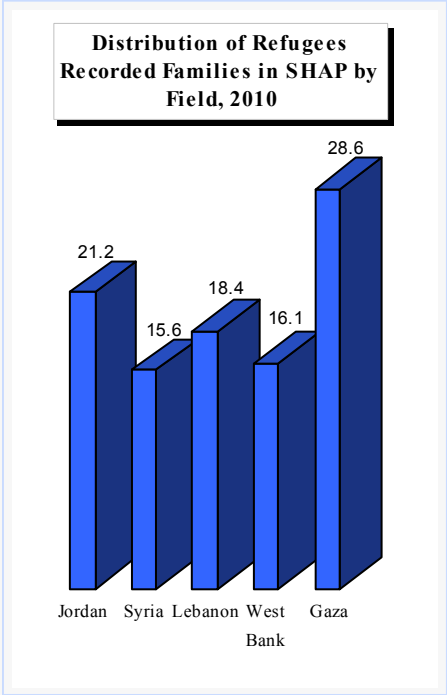
Source: UNRWA Registration Statistical Bulletin 2010, RSSD



Registered Refugees Families Recorded in SHAP by Category and Field, 2010 (thousands)

Field / Category	Jordan	Syria	Lebanon	West Bank	Gaza	Grand Total
Widows	3,811	2,415	1,545	1,969	3,176	12,916
Orphans	227	176	74	184	239	900
Aged	5,729	4,460	4,975	6,110	6,332	27,606
Medical	2,805	1,735	1,040	1,580	4,887	12,047
Dependents of imprisoned	197	132	99	232	136	796
Military service	0	349	1	0	0	350
Education	286	74	198	226	1,757	2,541
Others	2,532	2,127	5,549	1,506	4,486	16,200
Total	15,587	11,468	13,481	11,807	21,013	73,356

Source: UNRWA Registration Statistical Bulletin 2010, RSSD



Micro Finance Indicators

Number and Values of Loans by Field, 2010

Field	Number	Value USD	% loans per Field
Jordan	6,489	9,662,714	19.3
Syria	14,336	10,366,010	42.7
Lebanon	N/A	N/A	NA
West Bank	9,146	15,184,465	27.2
Gaza	3,622	7,081,400	10.8
Total	33,593	42,294,582	

Source:The Annual Report2010, Micro finance Department (MD).
N/A: The Programme is not applied .

Micro Finance in Figures-2010

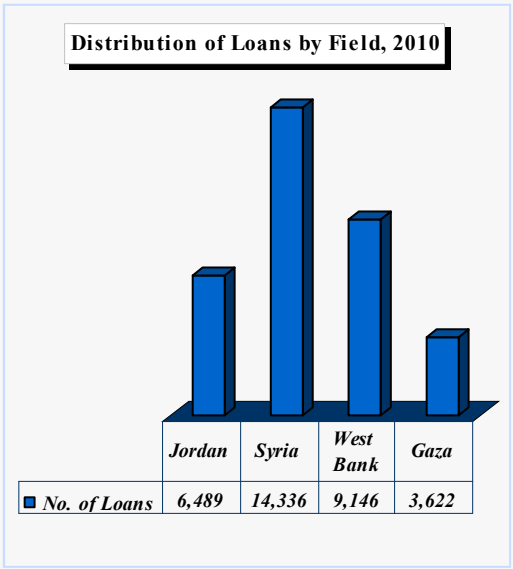
- ✓ MD is operating through **20** branch offices in four fields Jordan, Syria, West Bank and Gaza.
- ✓ **8** types of products are offered by MMD to the clients
- ✓ **1,259 USD** is the average loan size
- ✓ The percentage of the poor clients: Gaza **30%** , the West Bank **25%**, and Syria **11%** .

Source: The Annual Report 2010, MD

Number of Loans by Sex of Clients and Field, 2010

Field	Male	Female	% of Females
Jordan	5,103	1,386	21.4
Syria	7,336	7000	48.8
Lebanon	N/A	N/A	N/A
West Bank	7,076	2,070	22.6
Gaza	2,356	1,266	35.0
Total	21,871	11,722	34.9

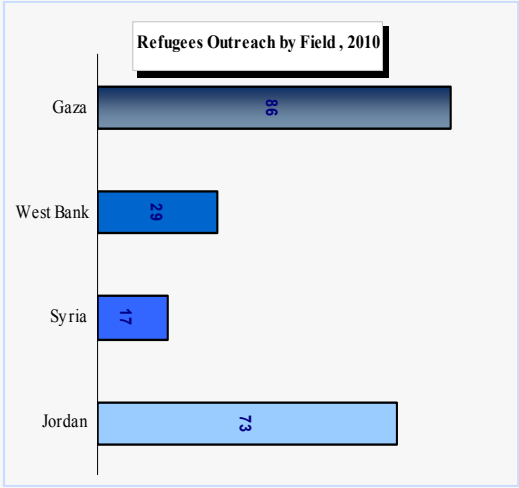
Source:un-published data 2010, MD



Out reach of Clients by Social Indicators, 2010 (%)

Social Indicators	%
Youth (18-30) years	34
Youth (18-24)	10
Women	35
Refugee	39
Microenterprise	75
Informal	88

Source: The Annual Report 2010, MD

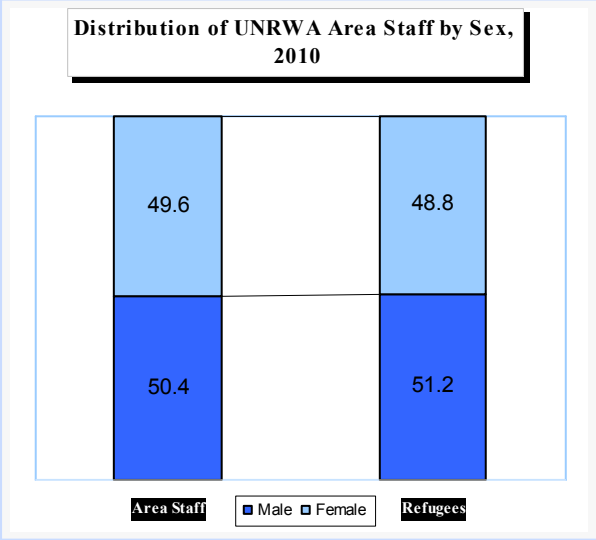


Employment Indicators

Number of Employees in UNRWA by Refugee Status and Field, 2010

Field	Refugee Staff	Non Refugee Staff (1)	Total
Jordan	5,452	1,030	6,782(2)
Syria	2,819	716	3,535(3)
Lebanon	2,785	146	2,931
West Bank	3,452	1,073	4,525
Gaza	10,700	436	11,136
Total	25,208	3,401	28,909

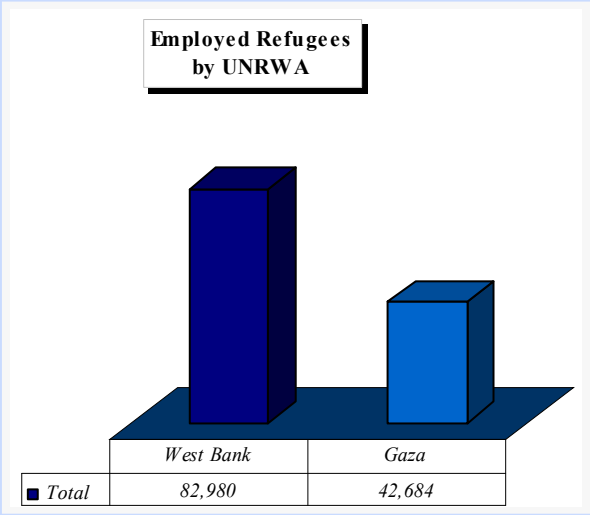
Source: Human Resource Departments in the five fields.
(1) Numbers cover the area Staff.
(2) Including 300 employees quit during 2010 and related refugee status information is not available
is not available



Number of Job Opportunities offered by UNRWA Emergency Programme by Sex and Field, 2010

Field	Male	Female	% of Female
Jordan	N/A	N/A	N/A
Syria	N/A	N/A	N/A
Lebanon	N/A	N/A	N/A
West Bank (1)	50,557	32,423	39.1
Gaza (2)	30,220	12,464	29.2
Total	80,777	44,887	35.7

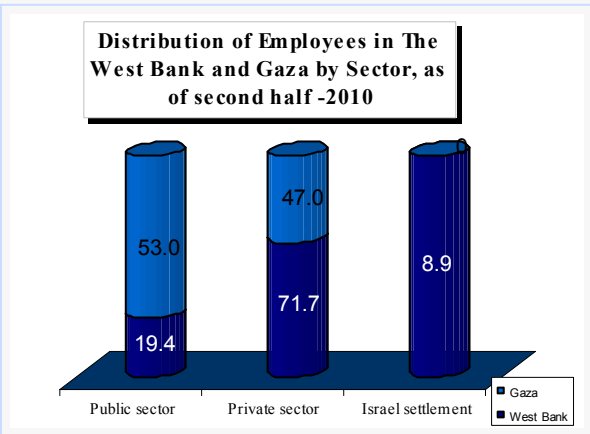
Source: Job Creation Programme (JCP), UNRWA Emergency Programme
(1) The opportunities are offered by the JCP
(2)The opportunities are Offered by JCP and Graduate Training Programme (GTP)



Employment of Refugees in Gaza and The West Bank, 2010

Broad Labour Market Aggregates (as of second half –2010)	West Bank	Gaza
Labour Force (thousands)	177,482	213,566
Employment (thousands)	127,898	116,863
Unemployment (thousands))	49,584	96,702
Unemployment rates (%)	27.95	45.3

Source: Labour Market in the West Bank and Gaza Reports 2011,



UNRWA Statistics-2010

And
More Selected Indicators

Indicator	Jordan	Syria	Lebanon	West Bank	Gaza
Mean marital age (women) (1)	20. 5	21. 0	21. 0	19. 4	19. 2
Vocational and Technical Training Centers (2)	2	1	2	3	2
SHC in VTCs 2009-2010 % (3)	6.7	5. 4	44. 2	10. 2	12. 9
Educational Since Faculties (2)	1	0	0	2	0
Employment with Placement and Career Guidance Unit % (4)	87. 3	79. 5	78. 8	8. 1	61. 4
Male	91. 2	79. 3	87. 7	17. 1	68. 7
Female	83. 8	80. 0	62. 2	0	47. 9
Camp shelters with access to water network % (2)	99.4	100	100	100	100
Camp shelters with access to Sewerage Facilities % (2)	93. 0	96.1	91.7	62.5	93. 4
Disabled persons who Employed by SSD Disability programme (5)	35	0	4	66	55
Male	22	0	2	36	17
Female	13	0	2	30	38
Human Development Budget (cash and in kind-thousands) (USD) (2)	192	43	68	102	91
Long and Healthy Lives	31	9	19	19	23
Acquired knowledge and Skills	124	26	31	64	41
Decent Standard of Living	12	3	7	7	12
Human Right Enjoyed to the Fullest	1	0	0	1	1
Cost per elementary pupil (USD) (2)	561. 2	376. 7	1, 005. 6	801. 5	660. 5
Cost per preparatory pupil (USD) (2)	567 . 8	516. 2	1, 685. 1	867. 5	916. 6
Annual per capita budget allocations on health (USD) (2)	10. 1	22. 2	35. 8	26. 2	24. 4

Sources

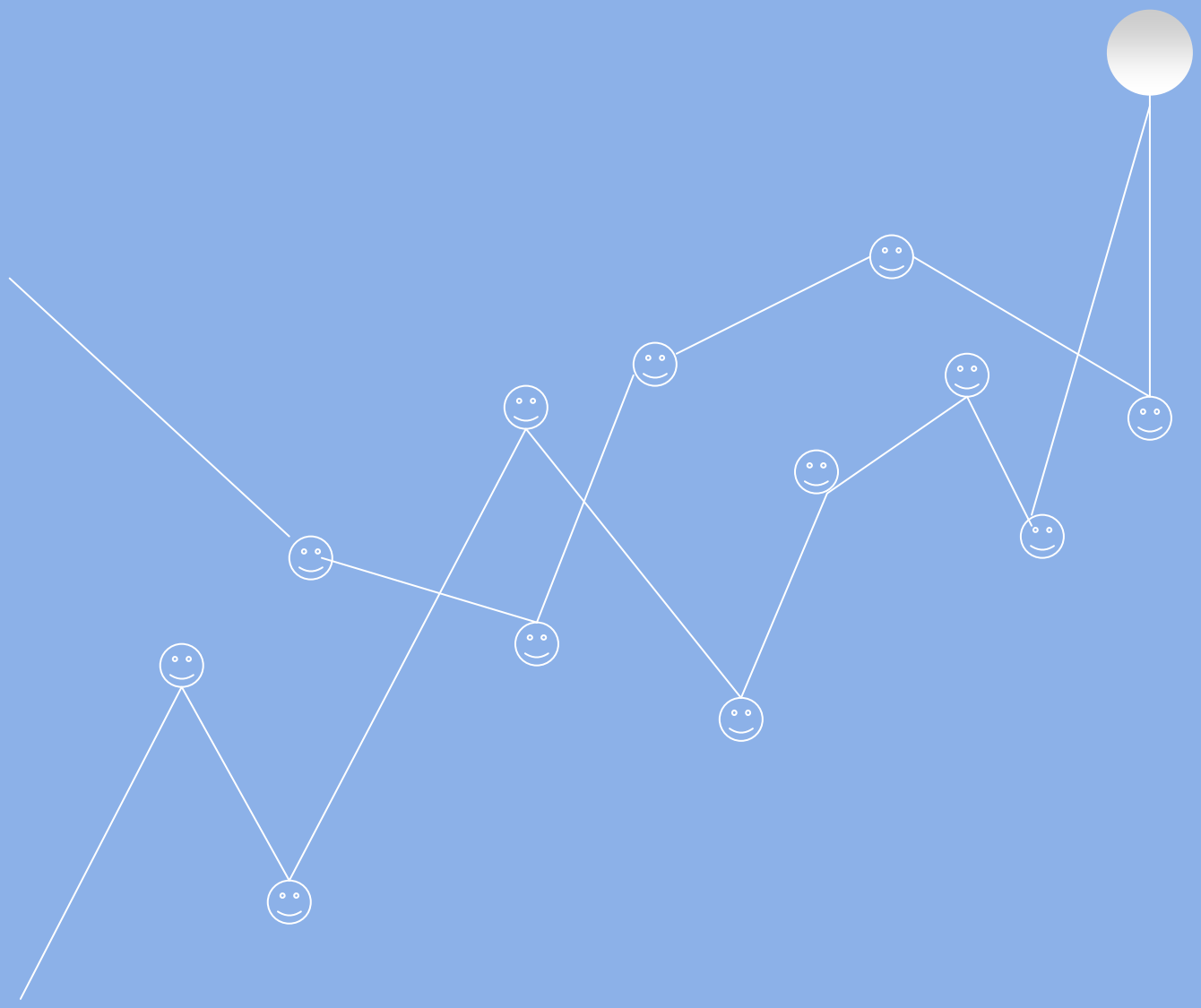
(1) The Annual Report 2010, DOH

(2) UNRWA in Figures, as of December 2010.

(3) Un-published Data 2010, RSSD

(4) Placement and Career Guidance Unit, DOE, 2011

(5) Un-published –Data 2010, SSD



UNRWA STATISTICS –2010

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